

## FREQUENTLY ASKED QUESTIONS

### 1. How long does registration take?

Seeing about 6 months at the moment but it can be 4, all depending on the demand in your region so it will differ depending on where you are located.

### 2. Can I expedite the process?

There is the urgent application route, however we would need to demonstrate that the service is critical to increasing the capacity or urgent care need in the area. This will need evidence of this from an NHS Trust, and ICB or Local Authority who will need to explain their need for the service to be registered.

### 4. Should I register on the portal if my clinic is not yet ready?

CQC will not consider your application if your clinic will not be ready within the next 3 months. This can be challenging because the review process itself takes a long time (4 to 6 months). Therefore, it's crucial to find the right timing for your registration—your clinic should be prepared to meet CQC standards within the next 3 months while also allowing for the lengthy review period.

### 3. What do I need for the CQC portal application?

- Your business information, including registration history, location, and the services you offer
- The aims and objectives of your service - when combined with the rest of your application, this will form your statement of purpose
- A registered manager and nominated individual
- Description of how your service will meet the standards set out in the quality statements
- ICO registration certificate
- Public and employer liability insurance

### 4. Does it cost to get registered?

No but you will have to pay for your DBS check.