

BAXENDALE

Case Study

Development of new services for Livewell Southwest to meet gaps in the current market and alleviate pressure on acute hospital and community services.



How We Helped

- Collaborating on two inter-connected projects to develop new care solutions: exploring and developing a short-term care centre which offers bed-based reablement support for service users post discharge from hospital trusts.
- Supporting the development of the business case, including the financial and economic models plus commercial agreements.
- Providing practical programme management support for the service set-up and launch.



How We Helped

- Supporting Livewell to explore their potential to set up and develop a home-based reablement service. This involved extensive market research and development of an innovative service model.
- Working with the project team to develop a robust service and operating model, as well as building a financial model to ensure that the service remains profitable before going ahead.



The Outcome

- The short-term care centre was designed, developed and established within 9 months, providing valuable additional capacity to the health and care system and now serves as a crucial component to support patient flow and improved quality of life outcomes.
- The home-based reablement service is currently undergoing governance approval ahead of procurement from the Integrated Care Board.

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Get in touch!

Our **Managing Director Ceri Jones** is passionate about transforming health and wellbeing while generating sustainable and viable solutions. She has supported a range of health providers, large and small with their service change, operational and commercial strategies.

Increasingly, this has involved taking a system-wide approach to strategic development supporting the creation of effective partnerships with the foundations to deliver joined-up models of care.



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