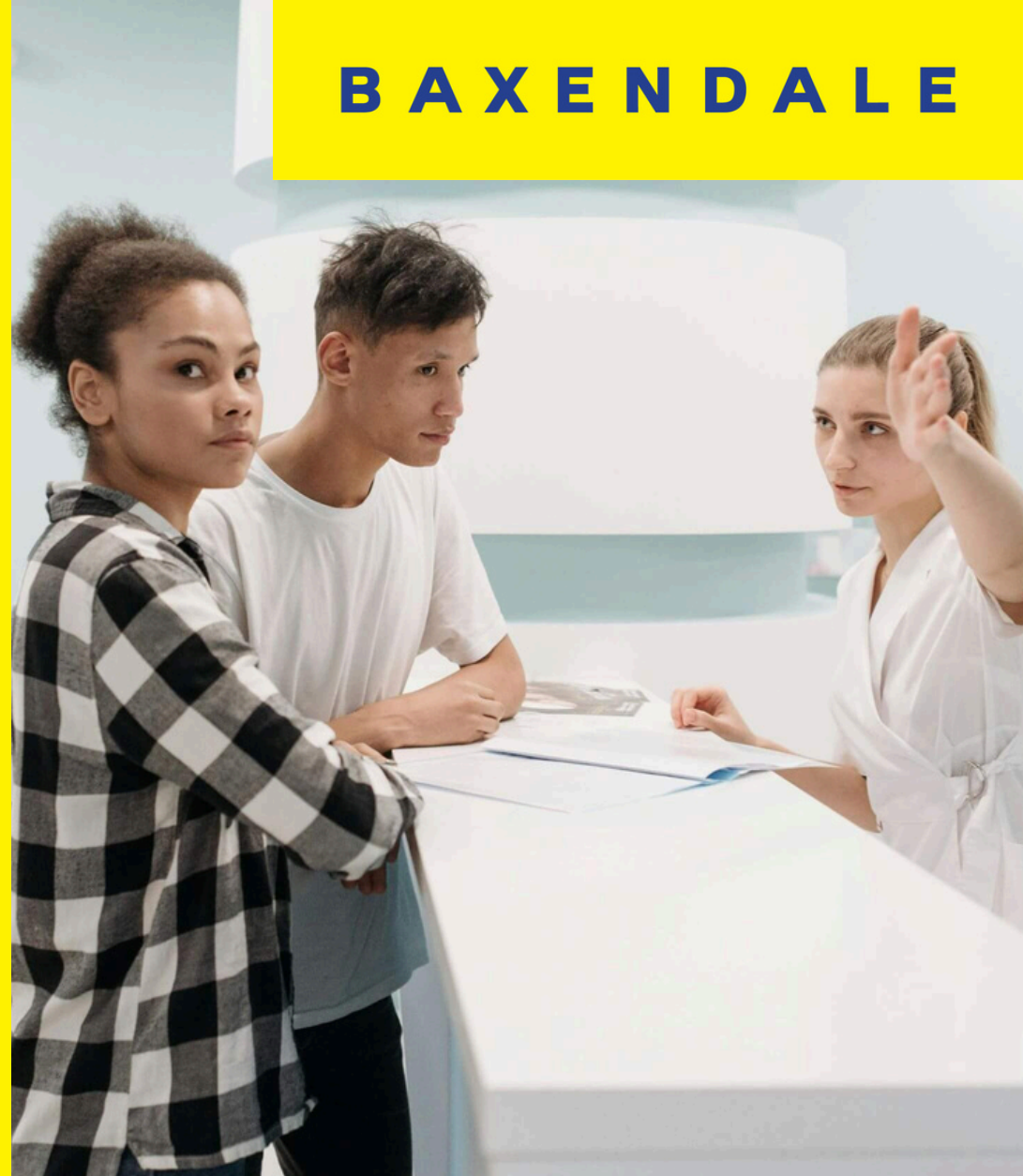


Case Study

Mobilisation Support for Livewell Southwest for taking on a caretaker contract for the Mayflower Medical Group Primary Care Network.



How We Helped

- Developing a comprehensive mobilisation plan encompassing all necessary actions to ensure a safe and smooth contract handover.
- Establishing and leading a mobilisation steering group, ensuring subject matter experts and leads were closely involved, e.g. Workforce, Service Model, Governance, Finance & Contracts etc.



How We Helped

- Managing the mobilisation plan, collaborating closely with stakeholders to ensure timely completion of tasks and effective management of risks.
- Collaborating with the previous provider, Devon Doctors, and Devon ICB to ensure timely transfer of information and troubleshooting any roadblocks.



How We Helped

- Working with all third party suppliers to ensure seamless contract novation or set up of new contracts where necessary.
- Working at the interface between LSW and Devon ICB to establish contractual arrangements.
- Supporting the delivery model options appraisal and subsequent set up of Livewell Primary Care Group, holder of the caretaker contract.



The Outcome

- Delivery of a timely mobilisation of the caretaker contract, providing support to teams in preparing for go-live, including establishing governance arrangements for both mobilisation and post go-live.



What Our Clients Say

“As the Managing Director and SRO, I felt very supported by Robin from the Baxendale team. He brought confidence, expertise and a calm approach.

Very quickly, he brought a simple, clear structure to oversee the mobilisation process together with a programme management approach which enabled me to provide a high level of confidence and assurance to my Board.

Although timescales were very tight, quality was not compromised, and the transfer was a great success.



Mandy Seymour
Managing Director,
Livewell Primary Care Group

Get in touch!

Let us help you and get in touch with our team.

Our Director Robin Naudi, who led this project, works closely with clients to identify and fully understand what they need and using this insight to develop strategic and operational solutions that work.



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