

THE PROVIDER

This is the legal entity which regulated activity is delivered under. A provider can be one of three types of legal entity:

- Individual
- Partnership
- Organisation

When you apply for registration, it is important to understand which type of legal entity you are to ensure the application is made by the correct legal entity.

The Location

This is **where** a regulated activity is being:

- Delivered to people and may represent a 'service' (e.g., a clinic or dentist surgery)
- Organised or managed from but the regulated activity is carried out elsewhere (e.g., a domiciliary care agency)
- The head office or regional office of an online or mobile service

The Registered Manager

- In day-to-day charge of one or more regulated activities
- Has joint legal responsibility with the provider for ensuring compliance with the regulations
- Tends to be clinical, but this is not a requirement
- A good registered manager is somebody with good leadership and management skills

The Nominated Individual

- Acts as the main point of contact with the CQC

- Must be employed as a director, manager or secretary of the organisation (i.e. they should be a senior person, with authority to speak on behalf of the organisation)
- Has responsibility for supervising the management to ensure delivery of the regulated activity
- This role is only required when the provider is an organisation
- A good nominated individual is somebody with good attention to detail, organisation and communication skills